

# Our promise to you

We like to make you feel welcome throughout your visit to The Brace, and aim to provide comfortable and relaxing surroundings for your orthodontic care.

## We promise to:

- Welcome you into a caring and professional environment.
- Listen with respect and respond to your concerns.
- Clearly state the cost of proposed treatment in advance.
- Do our absolute level best to keep to time.
- Perform our very best standard of work for you at all times.

## We appreciate your commitment to:

- Arrive in time for your appointments.
- Follow our instructions to care for the work we provide.
- Attend review and maintenance appointments as advised.
- Pay for treatment as requested. We accept cash, personal and business cheques and most credit and debit cards. We also offer interest free credit.
- Talk to us, let us know what you think of what we do: right and wrong.
- Help our practice grow by recommending us to your family, friends and colleagues.

Don't keep  
us a secret...

Shout it from  
the rooftops!

If we have recently worked our magic on you why not tell a friend or family member about us. We are sure to return the good deed by putting the smile back on their face!